|  |  |  |
| --- | --- | --- |
| CRF ID: 115066 | Requested By: Krishnadas N K | Developer: Aiswaria C S |
| SR No: SR122220 | User Dept: SALES CALL CENTRE |
| Tech Lead: VIVEK M S | Testing Engineer: Vishnu N G, Naina Nasrin | Release Date: 24-01-2023 |
|  |  |  |
| Project name: CRF 115066\_Automated CRM leads to call center mail | | |
| Brief description of Project: Day wise call centre lead update of CRM data and Lead count need to be sent to CRM heads automatically on daily basis through mail. | | |

Modified business process

|  |
| --- |
| NA |

Modified user interface details with screen shots

|  |
| --- |
| NA |

Modified database elements -

|  |  |  |  |
| --- | --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |
| Other Elements: | Other Elements: | NA | NA |

New Database Elements -

|  |  |  |
| --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Reasons for bringing this new change** |
| Tables: | NA | NA |
| Procedures: | NA | NA |
| View: | NA | NA |
| Other Elements: | NA | NA |  |

Web Service Level Modification

|  |  |  |  |
| --- | --- | --- | --- |
| **Service Type** | **Service Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |

Application deployment details (DC)

|  |  |  |  |
| --- | --- | --- | --- |
| Parent Application  Name | Domain Name | Application Server Details ( IP Details) | Folder Location |
| Application deployment details ( DR) | |  |  |
| Parent Application  Name | Domain Name | Application Server Details ( IP Details) | Folder Location |

Infrastructural changes if any

|  |
| --- |
| NA |

Vendor level integrations if any

|  |
| --- |
| NA |